

ACERO™ LIMITED RESIDENTIAL WARRANTY

Acero offer limited warranty on all our products. All terms of the warranty, subject to the conditions below, are effective from the date of purchase. Proof of purchase date will be required.

MERCER SINKWARE

| SINKWARE RANGE | WARRANTY |
|---------------------------------|--------------------------|
| Stainless Steel Mercer Sinkware | 25 Year Limited Warranty |
| Ceramic Mercer DB Butler Series | 5 Year Limited Warranty |
| Composite Mercer Duro Granite | 25 Year Limited Warranty |
| Taps / Mixers | 5 Year Limited Warranty |
| Cartridge for Taps | 2 Year Limited Warranty |
| Parts & accessories | 1 Year Limited Warranty |

STAINLESS STEEL PRODUCTS

| SINKWARE RANGE | WARRANTY |
|----------------|--------------------------|
| Hand Basins | 25 Year Limited Warranty |
| Shower Trays | 15 Year Limited Warranty |
| Sink Benches | 25 Year Limited Warranty |

SURFACES

| SURFACE TYPE | WARRANTY |
|--|---------------------------|
| Wilsonart® Standard High Pressure Laminate | 10 Year Limited Warranty* |
| Wilsonart® AEON High Pressure Laminate | 10 Year Limited Warranty* |
| Wilsonart® High Definition Laminate | 10 Year Limited Warranty* |
| Wilsonart® Traceless Premium | 10 Year Limited Warranty* |
| Wilsonart® Decorative Metal Laminate | 10 Year Limited Warranty* |
| Wilsonart® Acrylic Solid Surface | 10 Year Limited Warranty* |
| Durasein® Acrylic Solid Surface | 10 Year Limited Warranty* |

*Product must be purchased through Acero Ltd

Acero Limited Residential Warranty - July 2018

For information on product care and warranties visit our website www.acero.co.nz/product-care

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General Warranty Terms

If the product is being acquired for personal, domestic, or household use, this warranty does not limit any consumer rights or guarantees that may apply under the Consumer Guarantees Act 1993. If the product is being acquired for the purposes of a business, the provisions of the Consumer Guarantees Act 1993 do not apply and no other warranties (either express or implied by law) apart from those stated in this warranty apply.

Residential application warranty - A residential application is defined as single family residential dwelling, not used for commercial purposes. Examples where a residential dwelling is used for commercial purposes; hair salon, catering kitchen, communal care facility etc. These installations would be considered commercial applications.

Acero offer a 10 year warranty on all stainless steel material when installed in a commercial environment. All other products including accessories, workmanship, tapware, parts and appliances come with a 1 year warranty. As our policy is one of continual improvement, we reserve the right to alter specifications without notice. While all care has been taken to ensure the specifications and dimensions are correct within this catalogue, we recommend using the actual product as a template to ensure a smooth installation process.

Warranty terms and conditions

1. All terms of this warranty are effective from the date of purchase.
2. All Acero product must be Fabricated and/or installed in accordance with the manufacturer's installation instructions.
3. All products must be cared for and maintained in accordance with manufacturer's instructions.
4. The warranty applies only to the components supplied by Acero.
5. The warranty is for the period indicated in the summary table. Where the product is replaced under warranty the balance of the original warranty will remain effective.
6. Acero reserve the right to have the installed product returned to the factory for inspection.

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Warranty exclusions

The following exclusions may cause the warranty to become void

1. Accidental damage and acts of God.
2. Damage or product failure due to abuse or misuse, improper maintenance, or improper storage.
3. Damage or product failure due to incorrect fabrication or installation.
4. The product was not used, cleaned, or cared for in accordance with our instructions.
5. This warranty does not extend to damage or defects which in our opinion directly or indirectly arise from exposing the product to materials or chemical specifically outlined in the care instructions as harmful.
6. Acero are often used in the manufacturing processes of other items. Acero is not responsible for the quality of workmanship or the work undertaken by any tradesperson when installing or working with an Acero made or supplied product.

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